



在職家庭及學生資助事務處
學生資助處

WORKING FAMILY AND STUDENT FINANCIAL ASSISTANCE AGENCY
STUDENT FINANCE OFFICE

九龍協調道3號工業貿易大樓5樓
5/F, Trade and Industry Tower, 3 Concorde Road, Kowloon

本處檔號 Our Ref. (17) in WFSFAA / SFO / V2 / 523 / 01 Pt. 3
來函檔號 Your Ref.
電話 Telephone 2802 2345
圖文傳真 Fax No. 3622 3323

By FITS

31 January 2024

Principals of Government, Aided, Per Caput Grant Schools
and Local Schools under the Direct Subsidy Scheme

Dear Principal,

**Financial Assistance for Primary and Secondary Students 2023/24
School Textbook Assistance Scheme, Student Travel Subsidy Scheme
and Subsidy Scheme for Internet Access Charges
Payment Dates of Assistance**

Payment Dates

With schools' assistance in handling the Eligibility Certificates (ECs), the Student Finance Office (SFO) has released the School Textbook Assistance (TA), Student Travel Subsidy (STS) and Subsidy for Internet Access Charges (SIA) in end January / early February 2024 to those students whose ECs have been returned and reached the SFO before the deadline and to those students who have submitted the pre-filled or pre-printed "Household Application Form for Student Financial Assistance Schemes" for 2023/24 and have passed the means test. The assistance has been credited into the bank accounts provided by the applicants on the application forms or ECs by autopay during **30 January to 1 February 2024**. Transaction legends are generally "TA" (for TA), "SIA" (for SIA) or "STS" (for STS) as shown in the bank passbook/bank statement to indicate the transactions. For those applicants who have submitted ECs and provided correct mobile phone numbers, the SFO will send SMS to inform them of the related payment information. If the credit is unsuccessful, the SFO will notify individual applicant in writing.

Some student-applicants who have submitted the ECs may not receive their payment for the following reasons. We will follow up separately with the applicants concerned for items (B), (C) and (D) –

- (A) ECs of the student-applicants reached the SFO after the deadline; or
- (B) The student-applicants have submitted more than one household application form/EC; or

- (C) The applicants have not provided any bank account number in their household application form/EC or they have filled in wrong/invalid bank account numbers; or
- (D) Application data error such as wrong class code/school code are found, or signatures of applicant or school principal are omitted in the EC, etc.; or
- (E) The student-applicant has received the same subsidy under the Comprehensive Social Security Assistance Scheme of the Social Welfare Department for the 2023/24 school year.

7th Result Data File

Following the six result data files of 2023/24 Applications transmitted to you through FITS during 23 August to 28 December 2023, the seventh result data file has been transmitted to you through FITS on 30 January 2024 for your reference.

Submission of ECs

The next batch of payment of TA, STS and SIA for 2023/24 has been tentatively scheduled for end February 2023. Please forward the ECs collected from students to us **on or before 5 February 2024** so as to facilitate our arrangement for payment of assistance in end February 2024.

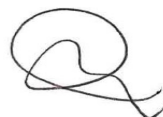
Please note that schools should forward all ECs collected from students to the SFO within one month from the issue date of EC. Please remind those students who have received ECs to return them to school within two weeks from the issue date of the EC.

Enquiry

If parents of students have any enquiry, please direct them to call our hotline 2802 2345. If schools have any enquiry, please contact the respective Assistance Officer of the SFO by making reference to the Telephone Directory of Assistance Officers.

Thank you for your kind assistance and co-operation.

Yours faithfully,



(Ms Joyce YIU)
for Head,

Working Family and Student Financial Assistance Agency